

*** FORM VIII.**

VIDEO AND INFORMATION SERVICES

If the Applicant desires to promise to provide certain broad categories of video and other information services to subscribers as part of its proposal, or demonstrate the manner in which it proposes to deliver a greater variety of programming, it should describe those categories here.

In this Form, Comcast is providing information on the full range of services that are offered on the system so that the County has a clear understanding of the services available. However, this information is not an offer or requirement within the franchise for broad categories of video programming or other services that may be enforced. In addition, services such as high-speed Internet access, Voice Over Internet Protocol (VoIP) and other non-cable services described in this Form are not subject to the County's cable regulatory authority under Title VI.

Comcast remains committed to serving our customers in Reston and investing in our community. Over the last several years, we have been working to provide greater choices in the channels the customer can select from, and delivering the latest high technology products, like improved speeds to Comcast High-Speed Internet Service, High Definition Television (HDTV) programming, Comcast Video On Demand (VOD), Comcast Subscription Video on Demand (SVOD), and Digital Video Recorders (DVR).

Comcast currently offers a host of products and services to the Reston community and intends to continue those with enhancements as technology, customer demand and competition dictate. In addition to its basic cable service, Comcast offers a superior Digital service that provides access to popular digital channels like BBC America, National Geographic, and WeatherScan Local. We also offer commercial-free premium movie channels including HBO, The Movie Channel, Cinemax, Starz! and Encore; and as a digital customer receipt of multiplexed premium channels and access to the corresponding Subscription Video on Demand services. Comcast Digital Cable also offers dozens of On Demand channels with movies, documentaries, and free programming available whenever subscribers want to watch it.

Almost a dozen high-definition television channels are available, and the number is growing. Our newest technological addition is the DVR, which provides the Reston customer more convenience, choice and control over their viewing needs.

An interactive, on-screen program guide and remote control device that lets viewers choose movies and category or channel, and parental controls to help prevent children from viewing inappropriate material are an integral part of the service.

* The Memorandum on Legal Issues submitted as part of the Proposal sets forth the legal principles governing Comcast's response to this Form.

The Comcast high-speed Internet product is 100% pure broadband and comes with speed to 3Mbps at no additional cost – establishing an industry benchmark. Soon to come to the Reston area will be a 4 Mbps option.

Finally, we plan to roll out a new phone product, VoIP that will provide a competitive alternative to traditional local and long distance service.

Comcast is working to ensure that our service continues to offer our customers the latest technology products and programming variety.